

Nothing improvises on your endpoints.

Every fix Nanoheal runs is validated, versioned and sealed, so it runs the same way every time. You decide what runs silently, what needs a click and what waits for an approval. This sheet covers the gates every fix passes, the controls in the product today, how the AI is governed, and what your security review can request.

Every fix passes the same four gates

Reviewed

Capabilities reach endpoints through staged, approved and versioned publishing. Nothing goes live until a person signs it off.

Staged

Publish to a pilot group, check the result, then widen the rollout.

Logged

The audit log shows who changed what, who approved it and where it ran.

Reversible

Nanoheal handles software distribution and patch install with rollback, so a bad update can be undone.

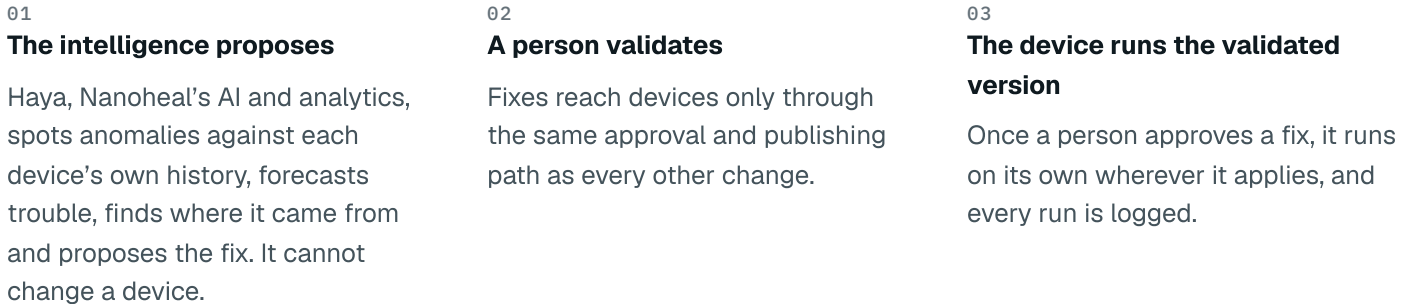
Controls that ship in the product today

CONTROL	WHAT IT DOES
Access	Role-based access, checked on every capability. Users act only where their role and sites allow.
Sign-in	Time-based one-time password MFA with backup codes for console users, plus SAML and OIDC single sign-on configured per site.
Tenancy	Each customer or business unit is a site, with data scoped to each site and requests for another site refused.
Secrets	Passwords are hashed, with secret fields stripped from responses and redacted from logs.
API access	Site-scoped API keys, stored only as hashes, each limited to read or write.
Device identity	Mutual TLS between agent and server, with certificates admins can list and revoke.

Compliance. SOC 2 Type I, SOC 2 Type II in progress, and GDPR.

How the AI is governed

If it changes a device, a person approved it and the log can show it.



Haya itself runs with approval gates, role-based access, execution traces and PII masking, on your choice of model, including a locally hosted one.

For your security review

The SOC 2 report

The Type I report, on request at nanoheal.com/demo/soc2.

A data processing agreement

A DPA, with the sub-processor list that applies to your deployment, on request at nanoheal.com/demo/dpa.

Accessibility

A VPAT for accessibility conformance, on request at nanoheal.com/demo/vpat.

Security questions

Questionnaires, data handling, access control: send the question at nanoheal.com/demo/security, and we reply with the answer or the document.

Your data. The [Data and privacy datasheet](#) lists what the agent collects and why, where the data is kept and for how long, and your GDPR position.

To report a security issue, write to security@nanoheal.com. How we handle reports: nanoheal.com/disclosure-policy.